

Senior Safety



Medical Alerts for Seniors



SENIORSAFETY.COM

1-888-473-2800



Senior Safety

Medical Alert Systems

GET TO KNOW US

Over the past 25 years, we've built our excellent reputation by providing a medical alert service that's affordable, honest and reliable. Our long-lasting relationships with equipment manufacturers allow us to keep our costs down which makes our service even more affordable for our customers. Plus, by not requiring a long-term contract and offering our service with no hidden fees or cancellation fees, we create an honest relationship with our customers from day one. We know our customers and their families rely on us during an emergency, that's why we make sure our 24/7 monitoring is the best it can be with EMD certified operators, fast response times and redundant monitoring.

We truly care about helping people! You can hear it in our voices any time you speak with us, whether if it's for a simple call in or a sudden emergency. We want the process to be easy for you. Most of all, we strive to provide the best service possible with great systems, reliable monitoring and the best customer service.

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How Do Medical Alerts Work?

PRESS YOUR PENDANT OR WRISTBAND



When an emergency strikes, all you have to do is press your Senior Safety help button. Within seconds you will be connected with an operator who will get you the help you need.

Fall detect pendants automatically activate during a fall if you're unable to press it..

COMMUNICATE WITH OUR OPERATORS

Talk to one of our EMD Certified Operators over the crystal-clear medical alert speaker. Tell them what's going on & what sort of help you need. Our operator will stay on the line with you until help arrives.



HELP IS ON THE WAY

Even if you are unable to speak, help will be on its way. If you're able to speak, you can request someone from your list of contacts be called instead of your local first responders.



What Our Customers Say:

"I spoke with a representative at your company and ordered a medical alert for myself. It was easy to setup and the monthly cost was very reasonable compared to other companies I researched. I used Senior Safety for a little over a year then moved into an assisted living facility where they had their own system already in place. I returned the alarm to you and cancelled the service with no problems. You even refunded me for what I had paid in advance! I don't think the service could have been any better!"

*Sincerely,
P. Franklin"*

SAFETY. SATISFACTION. PEACE OF MIND.

The Senior Safety Way

At Senior Safety we understand just how valuable excellent customer service really is! That's why we go above and beyond to provide as much helpful information as possible so that you can make the best decision on which system and service is right for you or your loved one.

3 Keys To A Great Service

No Long-term Contracts – There are a number of medical alert services like Senior Safety that allow you to cancel whenever you need. Don't settle for a 1-3 year contract when you simply don't have to!

Prorated Refund When Cancelling – While most companies these days do not require a long-term contract, not all companies are willing to refund money back to you if you pay in advance but have to cancel. If you're offered a lower price to pay quarterly or just one time a year, make sure a refund is available in case you have to stop service any time before. At Senior Safety, no matter how you choose to pay, you have the freedom to stop service at anytime and receive a prorated refund for any months you may have paid for in advance.

Redundant Monitoring – Ever wonder what would happen if an emergency occurred on the other side of your medical alert system? What if the company you are with experiences some sort of disaster, like a fire or an earthquake? In some cases, you could be without a reliable way to get help. That's why redundant monitoring is so important! If a problem arises at one center, another response center in a different area is there for backup. At Senior Safety we provide redundant monitoring with all of our response centers located right here in the US! **(See Our Monitoring Center - Page 8)**



Did you know? ALL Senior Safety Orders are 100% Risk-Free!

**30 DAY MONEY BACK GUARANTEE, NO LONG TERM CONTRACTS,
CANCEL AT ANY TIME NO PENALTY**



A+ Rating



**RISK
FREE**

The Home Alert System



5 YEAR BATTERY LIFE

Long-lasting battery life in your help button.



100% WATERPROOF

Designed to be worn in the shower or tub to protect you in those slippery places.



UP TO 1000 FT RANGE

Protects you inside and around your home.

Protection for Your Home

The Home Alert System has a range up to 1000 feet and works inside and around the outside of your home. This in-home medical alert works with or without a landline and offers two-way crystal clear communication with our response center.

The Home Alert is recommended for anyone who may be experiencing balance issues or is at risk of falling. Many customers choose the Home Alert simply for peace of mind!

Notes:

- 60 Hour Backup Battery
- Choose Necklace or Wrist Style
- Works With or Without Landline
- Helpful/Simple Features
+ friendly customer service!

Continued on Next Page...

Family Check-In

** Requires Landline*

Do you get worried when you try to reach your loved one but they're not answering the phone? Our Home Alert System helps reduce your worries with a feature called "Family Check-In". Patch directly into the home over the two-way medical alert speaker box and check in right away.



Answer Assist

** Requires Landline*

Avoid falls when rushing to answer your phone in time with the Home Alert System's Answer Assist. This feature allows you to answer phone calls at home with a simple push of your help button.

100% Waterproof

Bad falls can easily happen in slippery areas like the bathtub or shower. The Home Alert System comes with a necklace or wristband help button that is 100% waterproof!

** Family Check-In and Answer Assist require a landline connection and are not available on the No Landline Home Alert System.*



No Landline Home Alert

POWERED BY AT&T®



No Landline? No Problem!

Now the Home Alert provides both safety and peace of mind at the push of a button even if you don't have a landline!

Still have a landline, but want to avoid tangled wires or hard-to-reach phone jacks? Consider going with our No Landline Home Alert System which simply connects to any electrical outlet. (Your knees and lower back will thank you!)



Home Fall Detection

Harnessing the Power of Fall Detection

The Home Fall Detect option replaces the the Home Alert's standard button with one that can detect falls automatically. A comfortable, lightweight design and shower safe casing makes it the most elite fall detect button on the market today!



**COMES WITH
NECKLACE
PENDANT**

5 Year Battery Life



**CAN AUTO-DETECT
FALLS**

Designed for anyone who has
a history of strokes, fainting,
or other conditions



**AVAILABLE WITH
HOME ALERT
SYSTEMS**

Up to 1000 ft Range

Extra Help Button

Some customers like to have a spare necklace or wristband in case they misplace their Senior Safety help button. Others like to have both a necklace and wrist button to choose from depending on the occasion. **Need coverage for two people within the same residence? Senior Safety has you covered at no extra monthly cost! All you need to do is pay the one-time fee for a second help button.**



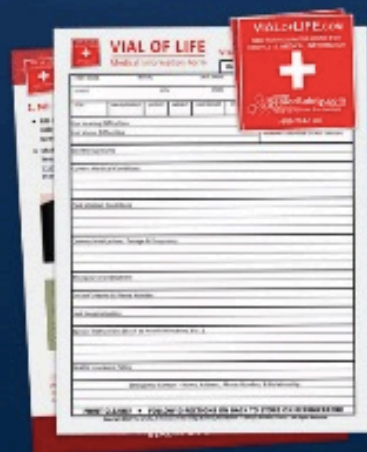
Lockbox for your Key

If your door is locked during an emergency, your local paramedics may have to break it down to get you help. That's why we recommend purchasing a lockbox. When our operators dispatch to you, they'll give the first responders your lockbox location & code. That way they can get in quickly & safely!



Wall Button

Many of our customers like to have a wall button in their bedroom or bathroom just in case. This button should not be used instead of wearing your necklace or wristband button, but it operates the same way. Simply press the wall button & get the help you need!

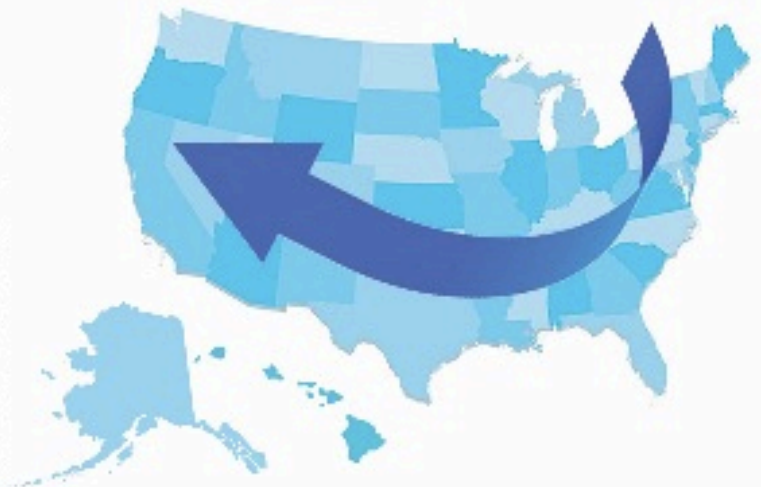


FREE Fullscreen vial of Life Kit

During an emergency you may not be able to speak, but the paramedics need to know what medications you are on. The Vial of Life is designed to speak for you when you can't speak for yourself. Keeping an updated Vial of Life form listing your medications and medical history helps the paramedics treat you properly.

Our National Monitoring Center

Unlike other call centers, our Response Center is designed specifically to monitor medical alert systems - not burglar alarms. All of our EMD certified operators are trained to monitor Personal Emergency Response Systems & have received the same training as 911 dispatchers. To qualify for this training, the attendants must first be certified in CPR. These CPR and EMD certifications enable the operator to recognize life threatening emergencies, including cardiac arrest, choking, heart attack, and stroke, and allow them to provide dispatch-specific emergency instructions to our customers while they wait for EMS response. Our operators are able to deliver customer care at an elevated level.



NATIONWIDE COVERAGE, MONITORED IN THE U.S.

Not only are our operators the most professional, they've proven over & over that they care!



Running the best medical alert company possible always starts with caring. Unlike a lot of our competitors, we treat our customers like family - not like numbers. Caring is the philosophy that keeps us striving for the best service possible with excellent systems, reliable monitoring & the **best** in customer service. So it's no wonder that seniors across our great nation still choose Senior Safety for their medical alert protection.

What Our Customers Say:

"I must tell you how much of a difference your service has made to all of us. My husband and I are able to carry on our normal lives again. My dad feels less of a burden to us and much more secure knowing that he has a "safety net". Not only have we continued to use your service in our home, but when my father travels to see my sister in Texas, or my brother in Massachusetts, I pack up the unit and send it with him. We make one simple call and everything is back on line. They can't believe how simple it is to transfer.

*Sincerely,
E. Smith"*



Senior Safety is Trusted in Senior Living Communities Across the U.S.!



We're so proud of the relationships we have built with the finest Senior Living Communities across our country. They trust in our service because they've experienced it first hand. We pride ourselves on providing the best emergency response & best customer service at a great price point! If your Senior Living Center is looking for a better way to protect your residents, call us at 1-888-473-2800 to discuss special group rates.

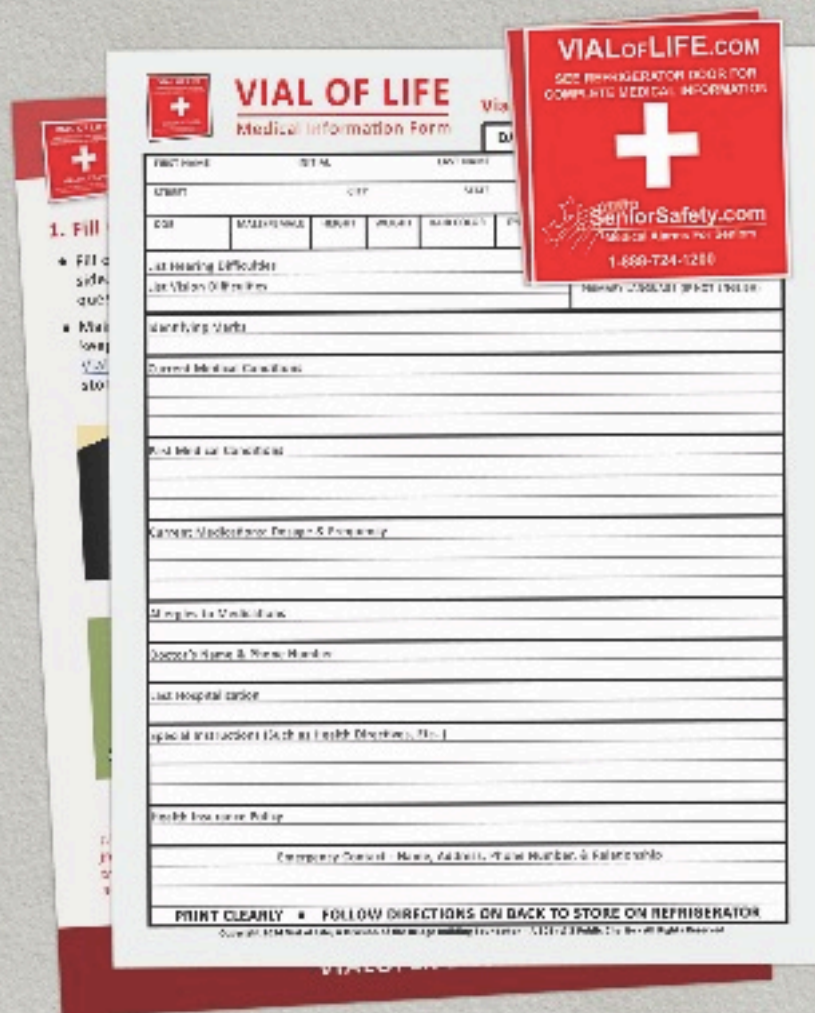
"Senior Safety really took an interest in meeting the varied needs of our business and our residents. When our company switched to Senior Safety medical alert systems, they made it easy to educate our staff and residents on how to set up, use, and maintain the systems."

-K. Parker
The Homestead in Alva, OK

Senior Safety is the proud sponsor of The Vial of Life Project

a 501 (c) 3 Public Charity for Seniors

Thanks to the Vial of Life, first responders will have all the medical information they need to best treat you...



The image shows a 'VIAL OF LIFE Medical Information Form' and a red decal. The form is titled 'VIAL OF LIFE Medical Information Form' and includes fields for personal information (Name, DOB, Sex, Race, Ethnicity, Address, City, State, Zip, Phone, Email), medical history (Allergies, Current Medical Conditions, Past Medical Conditions, Current Medications, Past Medications, Doctor's Name & Phone Number, Last Hospital Discharge, Special Instructions (Such as Health Directives, etc.), Health Insurance Policy), and emergency contact information (Emergency Contact - Name, Address, Phone Number, & Relationship). A red decal with a white cross and the text 'VIALofLIFE.COM SEE REFRIGERATOR DOOR FOR COMPLETE MEDICAL INFORMATION' is shown next to the form. The form also features a red cross logo and the text 'SeniorSafety.com'.

- 1 Fill out the Vial of Life Form. Place inside a plastic baggie.
- 2 Place one decal on the front of a plastic baggie
- 3 Place baggie on refrigerator door
- 4 Place second decal on the front door

***Your Basic
Medical Information
Could Save Your Life!***

***When you order our Senior Safety Medical Alert,
you help provide free Vial of Life kits to seniors
across the country!***

***Request Your Free Vial of Life Kit Today!
Call 1-888-931-1010***



Senior Safety
Medical Alert Systems



Helpful Hints for New Customers:

What to Expect After Ordering

We recommend ordering by phone so that we can ship your order the same day. At that time we can answer any questions you have about the medical alert you are ordering. You may also place your order online at www.SeniorSafety.com and still receive it within 3-4 business days. When it arrives, simply follow the instructions included to set up and test your new medical alert. If you need any help, our customer service team is available by phone at 1-888-473-2800.

Using our Mail-In Order Form

If you prefer to order by mail, simply fill out the mail-in order form included with this brochure. If paying by check, don't forget to include your first payment. When we receive your order, we'll mail your system the same day.

Don't Forget to Mark Your Calendars!

Testing your system regularly is so important! We recommend that all medical alert customers mark their calendars to help remember! Are you ordering Senior Safety? Choose a test date & add it to your calendar today!

**THANK YOU FOR CONSIDERING SENIOR SAFETY FOR YOUR
NEW MEDICAL ALERT SERVICE.**

-The Senior Safety Team

**At Home &
On-The-Go
Coverage**

**POWERED
BY AT&T®**

**AVAILABLE WITH
FALL DETECT**



Mobile-Go Alert System

This small, showerproof button works on the road, in your home, at the grocery store... Wherever your day takes you, you'll be protected with the help of the Mobile GPS System - also available with Automatic Fall Detection.

Call to Order
1-888-473-2800
or Order Online at
SeniorSafety.com/gps

- Shower Safe
- GPS Location Services
- Extra Long Battery Life
- Compact & Lightweight Design:
2" wide by 2.8" tall + 0.7" thick. 2.5 oz.
- No Internet, Cell Phone or Wifi Required

Experience Peace of Mind All Day Long!

"The Mobile GPS turned out to be a true lifesaver when my mother fell in a large parking lot with no one around to see her! So glad we found Senior Safety who has been nothing but great!"

-Bonnie H.

*Comes with
Necklace Lanyard
& Charging Cradle*





Senior Safety
Medical Alert Systems

1-888-473-2800

There are so many ways to order our service. You can order online at www.seniorsafety.com, by calling 1-888-473-2800 or by filling out & mailing back this form.

ORDER TODAY!

Free Shipping
30 Day Money Back Guarantee
Lifetime Price Guarantee

Free Equipment
No Long-Term Contracts
Cancel Anytime (No Penalty)

Select Your System & Accessories

Home Alert System

☐

- ☐ Landline
\$19/month
- ☐ No Landline
\$29/month

Choose Your Button

- ☐ Necklace
☐ Wristband

Optional Accessories

- ☐ Necklace \$35
☐ Wristband \$35
☐ Lockbox \$45
☐ Wall Button \$70

Home Alert with Fall Detection

☐

- ☐ Landline
\$29/month
- ☐ No Landline
\$39/month

*Comes with 1 Fall
Detect Necklace*

Optional Accessories

- ☐ Lockbox \$45
☐ Extra Fall Detect
Necklace \$65
☐ Wall Button \$70

Mobile-Go Alert System

☐

- ☐ Mobile-Go
\$30/month
- ☐ Mobile-Go with
Fall Detection
\$40/month

*Comes with
1 Necklace Landyard
1 Charging Cradle*

Optional Accessories

- ☐ Lockbox \$45

You can provide us with a list of emergency contacts when your system arrives.
Continue filling out form on other side...

Who is Using this Service?

First Name

Last Name

First Name 2

Last Name 2

Phone

Phone 2

Address

City

State

Zip Code

Email

DOB

DOB 2

Who is the Best Contact Person for the Service?

☐ Check Here if Same as User

Full Name

Phone

Relation

Ship the System to:

☐ Check Here if Same as User

First Name

Last Name

Address

City

State

Zip Code

Phone

Email

How Would You Like to Pay?

☐ **Pay Monthly**

2 Months Paid Up Front

☐ **Pay Quarterly**

Pay Every 3 Months

☐ **Pay Annually**

Pay Once Each Year

Who is Paying for this Service?

☐ Same as User

☐ Same as Ship to Person

First Name

Last Name

Address

City

State

Zip Code

Phone

Email

Credit Card Number

Exp. Date

CCV

Pay by Credit Card:

Pay by Check: *Make Check Payable to: Get Help Now, Inc.*

Send check and form in enclosed "Senior Safety" envelope.

☐ Auto draft on my credit card or checking account for my future billing

CALCULATE YOUR TOTAL

Promo Code:

Monthly (First Payment)

\$ x 2 =

Add the Accessories + \$

Quarterly

\$ x 3 =

Add the Accessories + \$

Annually

\$ x 12 =

Add the Accessories + \$

Your Total \$

Your Total \$

Your Total \$